
Patient information notice on the cross-border electronic exchange of the Patient Summary

I General information about MyHealth@EU

What is MyHealth@EU?

MyHealth@EU, also called the eHealth Digital Service Infrastructure (eHDSI) enables safe and easy access to your health data for healthcare professionals involved in your treatment and the provision of medicines - anytime and anywhere within the EU. This is done by electronic means through secure gateways provided by National Contact Points for eHealth (NCPeH) designated by each country.

Each country identifies which organization assumes the responsibility as a data controller for the processing of your data, as this is subject to the country's legislation.

See the last page for information specific to this country.

Which categories of your personal health data can be accessed?

Patient summary – the most important information about your health is collected from the country where it is stored, such as your home country, in order to use it for your treatment in another country. The patient summary includes information on important patient data such as allergies, current medication, previous illnesses and surgeries that are necessary to treat you properly abroad.

This personal health data is available in so far as it is already recorded in electronic form in your home country.

The source(s) of this data varies from country to country.

See the last page for information specific to this country.

What is the legal basis for the use of your personal data?

The MyHealth@EU services will become available for you depending on the conditions set individually by each country.

When you receive treatment or medicine abroad, your data will be recorded in the country of treatment according to the EU General Data Protection Regulation, the national legislation of that country and the internal rules of the particular healthcare provider.

Emergency situations may justify the use of your data for your treatment without your consent.

See the last page for information specific to this country.

What is the purpose of the processing?

The primary purpose for processing your health data is your medical treatment or provision of medicine. However, due to the national legislation of each Member State, there may be additional purposes.

See the last page to check if such additional purposes are applicable to this country.

Who processes and has access to this data? (recipients of personal data)

Your personal data will be accessible by authorized and identified health professionals involved in your treatment or provision of medicine under professional secrecy.

These are health professionals in the healthcare organization where you receive your treatment.

There are also other entities, such as the National Contact Points for eHealth, that process your data to ensure its secure transmission to and from this healthcare organization, logging, or other related activities.

The list of data processors is indicated on the last page.

Where and for how long is the personal data stored?

The collected personal data may be stored in the information systems of the health institutions both in your home country and the country of treatment or dispensation of medicine.

The data shall be stored for no longer than is necessary for the purpose for which your personal data is processed.

The storage period(s) in this Member State is indicated on the last page.

What are your rights and how to exercise them?

You have the right to access your personal data.

Apart from that, you can exercise the rights of rectification, erasure, restriction of the processing and data portability.

In order to exercise your rights, you may contact us.

Contact details are available on the last page.

Also, you have the right to lodge a complaint before the supervisory data protection authority.

The list of the national supervisory authorities can be found at https://edpb.europa.eu/about-edpb/about-edpb/members_en.

II Summary of Member State-specific information

Member State	Norway
Service(s) provided by country	☐ Patient Summary
Data that is exchanged	☐ Patient Summary For the cross-border electronic transfer of the patient summary, two types of personal data are processed: The patient's administrative details and the patients' health data.

Role of the Country in the data exchange	☐ Accessing health data from your home country
Legal basis	☐ Your consent is needed before the service can be provided to you, in accordance with the General Data Protection Regulation (GDPR), Article 6 (1) (a) and article 9 (2) (a). The eHDSI services will be available to you, upon your explicit prior consent, on the basis of GDPR. GDPR has been implemented in Norwegian Law in the Personal Data Act (personopplysningsloven).
Purpose of use	☐ Treatment purposes
Storage of data	Your data will only be accessible for display to authorized and identified healthcare professionals when the service is in use. The data will not be displayed for longer than the treatment purpose. Log data will be stored for a maximum of six years.
Data Controller(s) <i>(You may need to contact the data controller for example in order to exercise your data protection rights)</i>	Name: The Norwegian Directorate of Health. Address: Helsedirektoratet, PB 220, Skøyen, 0213 Oslo Email: postmottak@helsedir.no Phone: (+47) 47 47 20 20
Data Processor	Name: Norsk helsenett SF Address: Postboks 6123, 7435 Trondheim Email: post@nhn.no Phone: 24 20 00 00
Data Protection Officer <i>(You may need to contact the data protection officer for example in order to lodge a complaint)</i>	Name: Ida Sandnes Address: Helsedirektoratet, PB 220, Skøyen, 0213 Oslo Email: personvernombud@helsedirektoratet.no Phone: (+47) 47 47 20 20

III Link to Member State detailed patient information notice

Member State	Norway
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Norway	☐ Patient Summary 1. Purpose of the Patient Information Notice This Patient Information Notice aims to inform about the exchange of your data in cross-border settings and data protection practices that are in place in case that the provision of healthcare services (further referred to: treatment) takes place in another European Country participating in the cross-border ehealth information services (further referred to: the service). When seeking treatment in a healthcare provider organization abroad, patient personal data will be handled in accordance with the infrastructure and laws of the country of treatment. This information is intended for patients travelling to Norway. 2. About cross-border ehealth information services The Patient Summary is transferred electronically via the eHealth Digital Services Infrastructure (eHDSI) which links the National Contact Points for eHealth (NCPeH) of the member states of the European Union and EEA-country. The eHDSI is a cross-border electronic system that offers EU-EEA- citizens, with their prior given consent, a safe and simple means of exchanging their health data if they need treatment abroad: the cross-border ehealth information services. These personal health data are provided electronically to healthcare professionals in EU -EEA- countries where the citizen concerned is treated. The data are exchanged by the NCPeH with, and processed and stored by, these healthcare professionals in accordance with Norwegian laws, as the country of treatment; see details in point 7. 3. Who can use the service? Patients whose country of residence participates in the cross-border ehealth information services regarding Patient Summary, and who possess appropriate identification document. Countries participating in the cross-border ehealth information services are obliged to be compliant with the criteria for the service and have entered into the Agreement between National Authorities or National Organisations responsible for National Contact Points for eHealth. A prerequisite for healthcare personnel in Norway to use the service is that you give your explicit prior consent. For more information see below in point 8 "How consent from you is to be obtained". 4. Categories of personal data concerned
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There are two types of personal data processed after the patient's consent for the cross-border electronic exchange of the Patient Summary:

- the patient's administrative details, for identification purposes, and
- the patient's health data as specified in the Patient Summary.

The Patient Summary covers a standardized set of health data relating to the patient exchanged for the purpose of medical treatment and care in another EU Member State. In accordance with Article 4 of the General Data Protection Regulation (GDPR), 'data concerning health' covers personal data related to physical or mental health, including the provision of health care services, which reveal information about the patient's health.

Therefore, the Patient Summary includes essential health data concerning the patient, such as allergies, current medications, previous illnesses and surgical procedures, as well as relevant information on the care pathway, to ensure proper treatment of the patient abroad is provided.

5. Purpose of processing your personal data

Patient Summary data is processed only for the purpose of providing you with health care i.e. as part of your treatment by healthcare professionals in Norway.

6. Access

The health data contained in your Patient Summary will be accessible only to the authorized health professionals in Norway who are involved in your care and who are bound by the obligation of professional secrecy.

7. Storage

The Patient Summary will only be stored in the solution for National Contact point for eHealth in Norway as long as it is displayed for the healthcare professional. The Patient Summary will not be further stored in the National Contact point for eHealth (NCPeH) in Norway.

Healthcare professionals, who have gained access to your Patient Summary, will have the opportunity to copy information from your Patient Summary into the EHR system they use to document information in connection with providing you the health care. The data in the EHR system may be stored as long as it is necessary for them to serve their intended purpose.

8. How consent from you is to be obtained

The health professional providing treatment in Norway shall inform the patient about the website containing information on handling their data, and where the patient can find information in their respective language.

A prerequisite for healthcare personnel in Norway to use the service is that you give your explicit prior consent for the healthcare personnel to use the

service. Access to a Patient Summary, in the country of travel, is asked for the patient in treatment.

Before you give your consent, you must have had the opportunity to read the Patient Information Notice (PIN) [either on the webpage](#) or on a paper version of the PIN.

The software solution used by a healthcare professional displays the following text:

"I hereby confirm that the patient:

- has reached the age of 16 and is competent to consent,
- is informed about the Patient Information Notice (PIN) www.hdir.no/myhealth
- and has given the explicit consent needed to retrieve their Patient Summary for treatment purposes, and is informed that absence of consent will not interfere with the provision of health care."

The healthcare professional shall signal the patients explicit consent by pressing the button. If this button is not pressed, the Patient Summary data will not be retrieved. If the patient does not confirm that they understand the information or does not allow their Patient Summary to be retrieved, the Patient Summary shall not be retrieved.