

Invitation to participate in a user survey

To mothers with 6-week-old babies

As a mother attending this community health service, you play an important role in helping us improve breastfeeding support. The community health service is committed to providing the best possible counselling for breastfeeding and is currently working towards accreditation as a Baby-Friendly Community Health service. This means that the Community Health Service meets high standards for theoretical and practical knowledge in breastfeeding support. The final accreditation is granted by the Norwegian Directorate of Health (the designating body).

As part of this process, we are conducting a user survey. If you are a mother with a 6-week-old baby, we invite you to participate by answering a few questions about the breastfeeding support you have received from the community health service.

The aim of the survey is to gain insight into the type of follow-up you have received since being discharged from the hospital. It is also important for us to understand your experiences with the support and assistance provided, including both what has been helpful and areas where improvements can be made.

We would greatly appreciate it if you could take just 5 minutes to complete the survey before you leave the health service today. Your feedback is valuable in helping us improve breastfeeding support.

You can access the survey by following the link or using the QR code below:

[\[Insert link here\]](#)

or:

[\[Insert QR code here\]](#)

The survey is anonymous, and only the external designating body will have access to the responses. The Community Health Service will receive a summary report.

Thank you for your time and valuable input – your feedback helps us improve breastfeeding support for all mothers!

**Kind regards,
Designating body**